Part 1: 360 Core and Link

The knowledge base (360Core) establishes a library’s holdings. What do we have access to? What date ranges? What platforms?

The public face of the link resolver is the YaleLinks menu. This menu provides holdings information and connects patrons to article-level full-text access.

The ultimate goal of the link resolver is to connect patrons to the best available copy for the resources they need:

- Full text articles
- Interlibrary loan
- Local catalog

See this handout online at http://tinyurl.com/YULeresOTM
Future YaleLinks menu:

You searched for:

Article: Workplace experiences of information literacy
Author: Bruce, Christine Susan
Journal: International journal of information management
ISSN: 0268-4012
Volume: 19
Issue: 1
Date: 02/1999
Page: 33-47
DOI: 10.1016/S0268-4012(98)00045-0

Content is available via the following links

<table>
<thead>
<tr>
<th>Links to content</th>
<th>Coverage Range</th>
<th>Resource</th>
</tr>
</thead>
<tbody>
<tr>
<td>Article</td>
<td>Journal</td>
<td>01/01/1995 - present</td>
</tr>
</tbody>
</table>

Search Library Catalogs

ORBIIS: Search by Title
MORRIS: Search by Title | Search by ISSN

Get It @Yale: Request a scan | Help with GetIt@Yale

Google: Search by Title | Search by ISSN

See this handout online at http://tinyurl.com/YULeresOTM
Future eJournal A-Z list: linked at wa4py6yj8t.search.serialssolutions.com

**Migration timeline**
- June 2nd - 13th: Public testing period
- June 16th – 20th: Final configurations

**Monday, June 23rd: Systems go live!**
- YaleLinks now powered by 360 Link
- Link resolver fully integrated in Articles+
- New Journal A-Z page reflects holdings in 360 knowledge base
- Orbis records via 360 MARC

See this handout online at http://tinyurl.com/YULeresOTM
Part 2: Articles+ at Yale

Yale UNIVERSITY LIBRARY

linked at yale.summon.serialssolutions.com

- Known by many names!
  - Articles+ (official name at Yale)
  - Summon (name of service)
  - Discovery (type of service)

- Searches in Articles+ run against a giant central index
  - Index maintained by ProQuest
  - Comprised of 1.6 billion(!) metadata records contributed by providers and publishers

- Not all publishers, providers, etc. will supply their records to ProQuest
  - this means that there is a small number of resources you might search in Articles+ that you may not be able to find

- Providers/resources are added regularly

- Email jennifer.nolte@yale.edu if you encounter one of these disoconnected resources

See this handout online at http://tinyurl.com/YULeresOTM
- Indexed [publisher lists, serials title lists](#) and [DB/package lists](#) are available; also list of what is [directly linked from Articles+](#)

**Troubleshooting**

We depend on your feedback to help us target errors!

- Three types of error reporting for these services, which go to different places:

  - Can’t **access a resource** from the Yale links menu?
    Email [e-resprob@mailman.yale.edu](mailto:e-resprob@mailman.yale.edu)

  - **Articles+** acting crazy?
    Email [jennifer.nolte@yale.edu](mailto:jennifer.nolte@yale.edu)

  - Comments on **Yale links functionality, look and feel**, or enhancement requests?
    Please fill out the form [http://tinyurl.com/yalelinkspublictesting](http://tinyurl.com/yalelinkspublictesting)

- The 360 Suite Implementation team will address problem reports in this order of priority:

  **Functionality** – we need to make sure things are working!

  **Usability** – assessment is underway via the Usability group, but your comments are also valued and appreciated!

  **Enhancement** – adding functionality to the Yale Links pages will addressed in the longer term

[See this handout online at http://tinyurl.com/YULeresOTM](http://tinyurl.com/YULeresOTM)