Rediscover Discovery - Handout Edition

Yale University Library
August 2014

An epic drama of adventure and exploration

find this handout linked at http://tinyurl.com/YULrediscoverdiscovery
What is a discovery service?

A system that searches “seamlessly across a wide range of local and remote content ... [providing] relevance-ranked results”

 Marshall Breeding "Web-Scale Discovery Services"
 American Library Association, January 14, 2014

Examples include:

Summon (ProQuest, branded at Yale as Articles+)
Primo (ExLibris)
EDS (EBSCO)
WorldCat (OCLC)
Blacklight (open source)

Comprised of 2 main pieces:

• discovery layer- (code) what you see on the front end
  and
• the central index (metadata) what you are searching on the back end

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What is the central index?

- provides a centralized search across many of a library’s resources
- searches across multiple formats (journals, ebooks, images, etc)
- Over a billion items in the index and growing!
  - Articles, ebooks, images, HathiTrust; full text and citations
- YUL LibGuides also indexed
- The knowledge base acts as our rights layer
- Not all item descriptions in the index are equal!
  - quality of metadata varies (thick vs. thin metadata)
  - not all publishers and vendors provide their metadata

How does this work?

find this handout linked at http://tinyurl.com/YULrediscoverdiscovery
• Articles+ recap

• Rollout of the Summon service last year was part of a strategic plan to move towards a more expansive search and discovery service

• Summon 1.0 went live in August 2013

• Upgraded to 2.0 in May 2014

• Services are known by many names!

  - Articles+ (official name at Yale)
  - Summon (name of service)
  - discovery (type of service)

  - YaleLinks (official name at Yale)
  - 360Link (name of service)
  - link resolver (type of service)

• Features of Articles+  
  Search API
  Search boxes and widgets
  Inclusion of LibGuide content
  Discipline facets*
  Topic explorer*
  Responsive design*
  Autocomplete text input*
  Recommended Guides*
  Suggested Subject Librarian*
  News items grouped together*
  Images grouped together*

* indicates a feature only available in Summon 2.0

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Other YUL e-resource services

Access points for e-resources:

Where can I find...

- Need to find out whether we have full text coverage to a specific journal title?
  - Journal A-Z list
  - Orbis

- Searching for a specific article?
  - Citation Linker (located on Journal page)

- Looking for a specific database?
  - Database A-Z list

- Want to search across lots of journal articles but not use Articles+?
  - Google Scholar

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• Resources and communication

Enhancements

• The E-resource Team and LibraryIT jointly track issues and enhancement requests.

  To view the current list, visit https://yale.box.com/eressystemsissueslist

• Please submit comments and enhancements requests regarding e-resource systems here: http://tinyurl.com/YULeressystems

Troubleshooting

• Can’t access a resource from the Yale links menu?

  Email e-resprob@mailman.yale.edu

• Articles+ acting crazy?

  Email jennifer.nolte@yale.edu

Toolkit

• The Reference and Instruction with Eresources LibGuide provides YUL staff with information and resources to help them teach with Articles+ and other eresource systems at the Library: http://guides.library.yale.edu/ereresourcesystemsupport

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