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Do We Really Own This? Research Using Google/Google Scholar

We know that many researchers start their searching outside of the library’s website using tools like Google or Google Scholar. How is this a troubleshooting problem? Google displays a wide range of resources in its results sets. Some may be licensed by Yale and other may not. For the user, telling the difference can be difficult. If we get some journals from a vendor, but not all, the Yale branding may be on the platform but a specific title won’t be accessible. This means that patrons can see the Yale logo but not download the article they want! Need a quick way to see if we subscribe to a title? Check the Journal AZ list

Here is an example of how this predicament might turn up in a Troubleshooting question and how E-resprob would respond:

Q: I have trouble finding this article below. It seems that Yale has access to it, but I still cannot access it: "A new lifetime model for multivariate survival data with a surviving fraction". Authors: VG Cancho, F Louzada, DK Dey, GDC Barriga. published in "Journal of Statistical Computation and Simulation." Published online on 06 Feb 2015

A: Yale does not currently subscribe to this title from Taylor and Francis. Yale only has access to archive issues from 1972 to 1996 for this e-journal. As an alternative, please use Inter-Library Loan (http://guides.library.yale.edu/getit) to get this article. I’m sorry for the inconvenience.

The “How” and “When” of E-Book Record Loads

We regularly receive questions about the workflow and timing for e-book record loads into Orbis. Most often this is because a book has become available on the vendor platform but a record is not yet in Orbis. To better understand why that might happen, here is an overview of the larger load process.
Metadata/Catalog Management handle four different types of e-book record loads: new purchase loads, monthly updates, irregular updates, and special projects. Though they manage the monthly sets, there is no specific time of the month these are added to the catalog. The load schedule is directly related to when individual vendors release the records. As a further complicating factor, the timing for record release is not always exactly timed for the release of content on the platform.

The following is a sampling of packages that are part of our monthly update loads:

- Clinical Key
- CredoReference
- Ebrary
- Safari
- UPCC (Project Muse)

And a sampling of our irregular update loads:

- Alexander Street Press (60 subsets)
- PQ Dissertations
- Science Direct

A more comprehensive list of these titles can be found here: http://guides.library.yale.edu/ebkmarcloads

If you have any questions about the packages on these lists, or feel that a package should be added to the monthly list, please contact Kathryn Trotti at kathryn.trotti@yale.edu

**HathiTrust Content in Orbis**

HathiTrust is a digitization partnership between major research institutions and libraries. As Yale is a partner in this archiving project, full text access to digitized content is available to us through Orbis as well as the HathiTrust website. The workflows for digitizing content and adding it to Orbis are completely separate from the MARC record loads discussed above and present their own specific set of Troubleshooting concerns.

Confusion about HathiTrust content may arise when digitization is still in progress. In that case, the record appears in Orbis as an online resource with a status of “No information available.” This can be a confusing mixed message for users. Further in the record there may be a local note that provides more information, stating “Digitization in progress. Online content available soon.” Unfortunately, the wait time for this digitization depends on the individual resource and we cannot predict when it might become available. In this situation, E-resprob explains that digitization is still in process and advises that patrons use the print edition (if available) or request alternate access through Borrow Direct or ILL. For an example of an in-process item that is current as of May 12, 2015, please see: http://hdl.handle.net/10079/bibid/12180437.

On occasion, the Metadata and Catalog Management Team also receives requests to correct records where the edition or publication year doesn’t match the digitized version. This is
corrected by supplying the right record, with the correct URL, and then sending the record back to HathiTrust.

Another potential obstacle for HathiTrust items is that on occasion the entire, complete resource has not been digitized. For example, a map or foldout may not be included. The Digital Reformatting And Microfilming Services unit is aware of this issue and is working to provide more complete digitization and resubmitting to HathiTrust.

Thank you!

We want to hear from you. What do you think of this newsletter? Is it useful? What sort of information would you like to see in the next issue? Please let us know by contacting the E-Resources Troubleshooting Team here: e-resprob@mailman.yale.edu
Archived editions of this newsletter are available here:
http://guides.library.yale.edu/troubleshooting

Thanks for reading,

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