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Who can use Yale’s e-resources?

The use of Yale’s e-journals, e-books, and databases is limited by licensing agreements to persons affiliated with Yale University. These licenses are legal contracts and we must abide by them. These contracts limit access to people who fall within agreed-upon “authorized user” groups. This generally includes current faculty, students, and staff. Many licenses also allow for walk-in users. “Walk-ins” are people who are not affiliated with Yale but who are on-site and using resources from library computers. People who fall outside of these groups do not have access to Yale’s e-resources.

Oxford Scholarship Online e-book duplications

Over the years, Yale has purchased various modules of Oxford Scholarship Online, but this summer the Yale community acquired access to the entire collection of Oxford Scholarship Online e-books. This acquisition brought the total number of OSO titles to 11,576, with new titles being added monthly. In loading the new records for these titles, Cataloging discovered that match points in the new records were different than many of the records loaded in previous years, preventing the records from overlaying correctly in the catalog. This has created duplicate records in Orbis for many titles. We have already identified and removed over 2000 of these duplicates and are currently working to resolve the remainder. This process should be completed in the next few weeks. If you have any question, please contact kathryn.trotti@yale.edu or eva.bolkovac@yale.edu.

Why isn’t this online? Missing Content on Platforms
On occasion, you may be looking for an article, and while Yale’s catalog or the Yale Links menu states that we should have access to the journal, the exact article or content you need is missing from the publisher’s platform. So what happened to this content?

Content gaps may indicate journal volumes that couldn’t be located during the digitization process. Many publishers are actively looking for copies of missing content to help complete their collection. This is an ongoing project and changes may happen at any time. Some platforms, like Sage and Cambridge University Press, will advertise these gaps on their journal sites, but others may not make these evident to users.

A less common reason for an article to be missing is that an author did not give permission for his or her publications to be made available electronically. This restricted content would be excluded from a publisher’s platform. There was a well-known court case regarding authors’ rights and the reproduction of New York Times content in online databases called the Tasini Decision. For a brief synopsis, see: [http://www.lexisnexis.com/communities/academic/w/wiki/109.tasini-decision.aspx](http://www.lexisnexis.com/communities/academic/w/wiki/109.tasini-decision.aspx)

Unfortunately, we cannot track these article-level gaps at such a granular level within our management systems.

When searching for an article that appears to be missing, you should check the table of contents for the needed volume of the journal. Many of our licensed e-journal platforms display information about all the content that is available in electronic format. If you do not see the article listed on the table of contents, you should report it to e-resprob so that we can investigate. We would confirm why the content is missing, and put in a request to have it made available if possible. If you encounter one of these instances where the article cannot immediately be made available, your next step would be to see if this content is available locally in print or microform formats, or to submit an Interlibrary Loan request.

**Thank you!**

We want to hear from you. What do you think of this newsletter? Is it useful? What sort of information would you like to see in the next issue? Please let us know by contacting the E-Resources Troubleshooting Team here: e-resprob@mailman.yale.edu

Archived editions of this newsletter are available here: [http://guides.library.yale.edu/troubleshooting](http://guides.library.yale.edu/troubleshooting)

Thanks for reading,

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