How to Use the Yale VPN

1. Launch the Cisco AnyConnect application from the Start Menu (Windows) or the Applications Folder (Mac)

2. Type in access.yale.edu into the server information field and click the Connect button.

3. Enter your NetID in the Username field and your password into the Password field. The Second Password uses Duo Multi-factor Authentication.

4. There are four different ways to authenticate using Duo, choose one of the following:
   1. Launch the mobile Duo app and enter the six-digit authentication code into the Second Password field.
   2. Type “push” into the Second Password field, and approve the push notification on your mobile device.
   3. Type “sms” into the Second Password field to receive a text message with an authentication code. Once you receive the text message code, re-enter your password in the Password field and enter the seven-digit text code into the Second Password field.
   4. Type “phone” into the Second Password field to receive an automated phone call. Press “1” to authenticate.

5. Upon successful Multi-factor Authentication, the Cisco AnyConnect client will display:
   Connected to access.yale.edu.